



TUFTS  
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## TUFTS RUG & CARPET CLEANING & MAINTAINING AND MAINTENANCE

### **GENERAL :**

- Canister vacuums without beater bars are the optimal type of vacuum to use on rugs.
- Brooms and manual sweepers are also a gentle and effective way to clean rugs.
- Many of today's upright vacuums are super high powered. The high suction can pull out the threads from the back of a rug and cause "sprouts."
- Use the handheld attachment to vacuum your area rug, whenever possible. If you choose not to (or are unable to use) the handheld attachment on your upright vacuum, make sure to turn off the vacuum's beater bar, as it can pull fiber from the face of the rug and cause the rug to fuzz. If the beater bar cannot be turned off, set it on the highest position possible before vacuuming. Then, carefully place the vacuum on the rug.
- If the rug has surged (finished) edges, refrain from continuously running the vacuum over the edges, as this will loosen fibers around the edges and cause them to deteriorate.
- Clean spills immediately. Once a stain is set, it becomes much more difficult to clean.
- Never rub a spill, as this forces the spill deeper into the rug. Instead, blot the stain with a clean white cloth.
- For wool rugs, use lukewarm water to remove any residual stain, as wool is more prone to bleeding and staining than synthetic fibers.
- Always use clean water to remove any residual cleaner, and dry towels to absorb any remaining moisture.

### **SPECIAL CLEANING GUIDELINES ( WOOL ) :**

- With a dry cotton towel or white paper towel, blot out stain as much as possible.
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- Scrape off any food or debris with a dull instrument.
- Mix a very small amount of dish soap with a cup of cold water. With a clean sponge and soap mix (avoid using excessive water), gently remove remainder of the stain and then blot the area with a dry towel.
- Avoid excessive heat or agitation, as wool rugs are more prone to bleeding and staining than synthetic rugs. We recommend using a professional rug cleaner on an annual basis.